



Meet Sherein, Chakese, and Clara.



“It’s the most wonderful thing—for the first time in my life I have a resume and with that I have options.” — Sherein

Sherein and her husband emigrated from Egypt, seeking a better future for their children. She worked informally as a caretaker, but it was hard to make ends meet. With little education and no U.S. experience, a career felt out of reach.

At HOPE, Sherein is recognizing strengths she never knew she had. She’s learning administrative skills at her internship and she feels empowered by her supervisor’s positive feedback.

Sherein’s children are proud, watching their mom work so hard to achieve her dreams. But Sherein isn’t stopping with a job. She plans to go to college, build a career, and be the best role model to her family she can be!

Raised in Bronx housing projects, Chakese grew up quickly. So when his mom hit rock bottom in her addiction, he stepped up. At age 18, he gained custody of his two little sisters, keeping them out of foster care.

After all he’d been through, Chakese didn’t know how to rebuild his own future, and he lacked the confidence to try.

In HOPE’s SSBx green jobs training, he gained skills in plumbing, electrical, interviewing, and more. He did hands-on work in the community, renewing his sense of pride.

Chakese is now working full-time as a technician with a leading utilities company and dreaming of his future.

“Now it’s time for my dreams—to own a green company and put a down payment on a home. Thank you HOPE!” — Chakese

“No one at HOPE would let me quit. No one ever believed in me until HOPE. And now I believe in myself.” — Clara

At 15, Clara dropped out of school, left a troubled home, and ended up in foster care. Years later, her lack of education and experience filled her with self-doubt and made it hard to find a job. While applying for public assistance, she found HOPE.

She credits her employment counselors for supporting her through trying times and her teachers for helping her find strength. Mock interviews and new computer skills built her confidence.

Clara is now working in a dental office. She plans to complete high school, go to college, and keep turning to HOPE for support as she advances in her career.



Transform lives with us.

The HOPE Program empowers New Yorkers to lift themselves out of poverty through training, jobs and career advancement. We offer rigorous classroom and hands-on training, including transitional employment opportunities, with specialized programs for the food and green collar sectors. thehopeprogram.org



6 Ways HOPE Made the World a Better Place in 2017

CONNECTED NEW YORKERS TO **347** JOBS

HOPE increased job placements by 60% over the past two years!

ACHIEVED **79%** ONE-YEAR JOB RETENTION

Our long-term employment rates continue to be among the strongest in the field. HOPE's impact is strong and sustained.

PROVIDED **20,000** MEALS

We kept our students full and focused on learning, empowering them to build new job skills and thrive.

PUT OVER **\$275,000** INTO THE POCKETS OF LOW-INCOME NEW YORKERS

Students earned paychecks and built their resumes in our green collar transitional employment and paid internship programs.

COATED OVER **500,000** SQUARE FEET OF ROOFTOP FOR ENERGY EFFICIENCY

Our NYC °CoolRoofs* program trained and employed 74 New Yorkers to help to address climate change. It's a win-win!

PROVIDED NEARLY **200** HOURS OF WELLNESS TRAINING

Our entire staff received mental health training and our students developed stress management techniques.

*NYC °CoolRoofs is a partnership with the New York City Department of Small Business Services

THE HOPE PROGRAM
Work. Grow. Sustain.

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